



CompTIA A+ Core 2

Training Course

Certification provided by **CompTIA.**

Why Bakkah?

Bakkah is a leading company that owns two subsidiaries: **Consulting Company and Learning Company**. With a team of highly experienced and certified professionals, we will help you capitalize on opportunities driven by proven business practices.

We help you obtain professional certificates that will take your career to the next level. Our Learning products focus on building and boosting capabilities by offering the best and latest internationally accredited training courses in various fields, including: Project Management, Human Resource, Business Analysis, Information Technology, Quality Management, Supply Chain Management and Logistics.

We are keen to use and keep up with the latest global learning methods and processes. Since our training courses are flexible and aligned with the global changes, this will ensure an ongoing learning process and build high-quality capabilities.

Bakkah in Numbers





Course Objective

CompTIA A+ is the industry standard for establishing a career in IT. It is the only credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. Trusted by employers around the world to identify the go-to person in end point management & technical support roles. Regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world.



Course Methodology

Live Online



5 Days – Online Training



Printed Books



Exam Simulation



Access to additional References – Glossary/ Recommended Reading/ Syllabus



Material language will be in English



Self-Paced



eBooks



Exam Simulation



Access to additional References – Glossary/ Recommended Reading/ Syllabus



Material language will be in English



Targeted Audience



Service Desk Analyst



Data Support Technician



Help Desk Tech



Desktop Support Administrator



Technical Support Specialist



End User Computing Technician



Field Service Technician



Help Desk Technician



Associate Network Engineer



System Support Specialist



Course Outline



Operating Systems

- Install and support Windows OS including command line & client support. Understand Mac OS, Linux and mobile OS



Software Troubleshooting

- Troubleshoot PC and mobile device issues including application security support



Security

- Identify and protect against security vulnerabilities for devices and their network connections



Operational Procedures

- Follow best practices for safety, environmental impacts, and communication and professionalism



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